

Non-Refundable Ticket Policies (Effective 9/27/02)

	AA	CO	DL	NW	UA	US	AC
Effective Date for rules	Tickets issued on/after August 30, 2002 for travel on/after October 1, 2002	Tickets issued after August 31, 2002 for travel on/after October 1, 2002	Tickets issued on/after September 5, 2002 for travel on/after October 1, 2002	Tickets issued on/after September 5, 2002 for travel on/after October 1, 2002	Tickets issued on/after September 6, 2002 for travel on/after October 1, 2002	Tickets issued on/after August 27, 2002	Tickets issued on/after September 6, 2002 for travel on/after October 1, 2002
Unused Ticket Validity	No Value	No Value	No Value	No Value	No value except ME101N & ME141N fare bookings	No Value	No Value
Exchange Non-Refundable towards Refundable (Verify Rules)	No - must buy another non-refundable ticket and pay the \$100 USD/\$140 CAD reissue fee and fare difference.	Yes - \$100 USD/\$140 CAD reissue fee and fare difference. Treated as refundable ticket <b>but original amount can't be refunded.</b>	Yes - \$100 USD/\$140 CAD reissue fee and fare difference but, <b>makes the whole ticket non-refundable</b>	Intl - Yes Dom - No must buy another non-refundable ticket and pay the \$100USD/\$140 CAD reissue fee and fare difference	Yes - \$100 USD/\$140 CAD reissue fee and fare difference. Treated as refundable ticket <b>but original amount can't be refunded.</b>	Y e s - \$ 1 0 0 USD/\$140 CAD reissue fee and fare difference but, <b>makes the whole ticket non-refundable</b>	Yes- with \$100 USD change fee the ticket would become refundable, <b>but the original amount could not be refunded.</b>

Standbyfor flight	Standby permitted for Refundable Tickets at no charge. Non-refundable passengers may standby for the next available flightatno if original departure is missed and passanger arrives at the airport within two hoursof original departure time. All others \$100 USD/\$140 CAD fee applies for same day standby. <b>Effective: January 1, 2003</b>	Standby permitted for Refundable Tickets at no charge.  Non-refundable tickets: Passengers can standbywithin two hours of ticketed departure or next available flight after ticketed flight at no charge all others \$100 USD/\$140 CAD fee same day <b>Effective: January 1, 2003</b>	Standby permitted for Refundable Tickets. \$100 USD/\$140 CAD fee same day \$50 USD for Delta Express \$100 USD/\$140 CAD for Shuttle: off peak to peak or peak to peak. Others \$100 USD/\$140 CAD fee same day <b>Effective: January 1, 2003</b>	Standbypermitted for NO FEE for same day travel for all fares. For travel on other days the ticket is an exchange <b>Effective: August 27, 2002</b>	Standby permitted for Refundable Tickets. All others \$100 USD/\$140 CAD fee for day of original day of departure <b>Effective: January 1, 2003</b>	Standby permitted for Refundable Tickets. All others \$100 USD/\$140 CAD fee for standby prior to time of departure <b>Effective: January 1, 2003</b> Tickets purchased after 9/4/02 for travel before 1/1/03 are not allowed to standby for a flight (unless arriving w/n 2 hours of the ticketed flight)	No fee with Transborder fare on day of travel. In Canada, L, Q, V class not allowed to standby <b>**Rules were not changed</b>